



**Critical Power Service**  
*S o l u t i o n s*

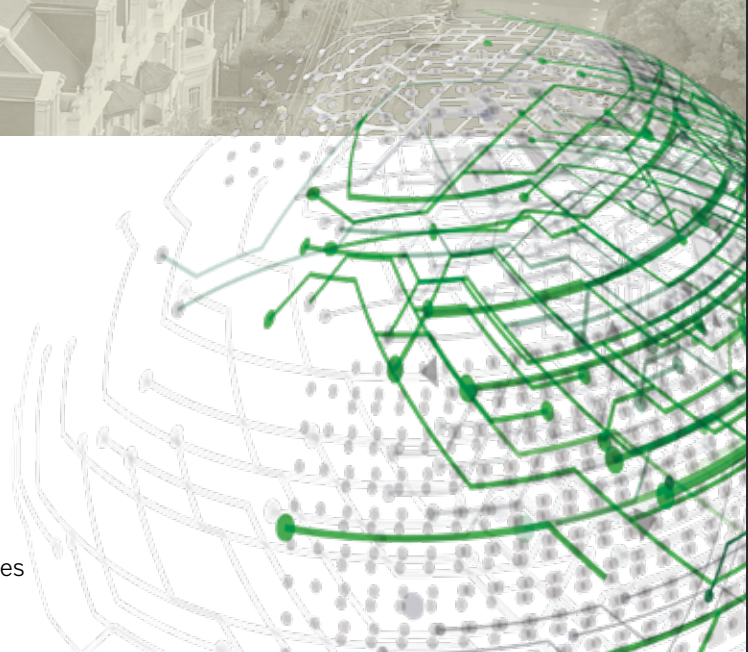


# Capability Statement

*Lighting, Power and Technical Services*



CPSS is committed to providing clients with quality, professional and dependable electrical solutions.



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# Company Introduction

Critical Power Service Solutions is an experienced and specialised electrical company located in Seven Hills, NSW.

We provide installation, maintenance and alteration for all types of electrical systems for lighting, power and technical services.

We endeavour to provide the best results and quality customer care. With a combined experience of over 30 years in the industry, we are confident we can deliver a tailored, customised solutions based on your requirements.

We strive for excellence in everything we do.



# Mission Statement

Critical Power Service Solutions is committed to providing clients with quality, professional and dependable electrical solutions through our focus on clients' needs and requirements.

We place an emphasis on safety and provide high level standards in our electrical services.

Our approach is friendly and honest which clients can depend on and trust for any electrical solutions.

# Services



Critical Power Service Solutions undertakes a range of projects for clients that meets their goals and objectives.

Our capabilities include consultation, installation, repairs and maintenance within lighting, power and technical services.

We pride ourselves on quality workmanship, versatility and outstanding service. Our various services include:



## Lighting Systems

With the world's focus shifting to an environmentally sustainable future, CPSS prides itself of being at the forefront of this change. A large part of our operation is focused on changing out dated lighting systems to updated LED systems accompanied with automation equipment. This ensures our clients' site needs are met while they streamline their financial operation costs and environmental impact.



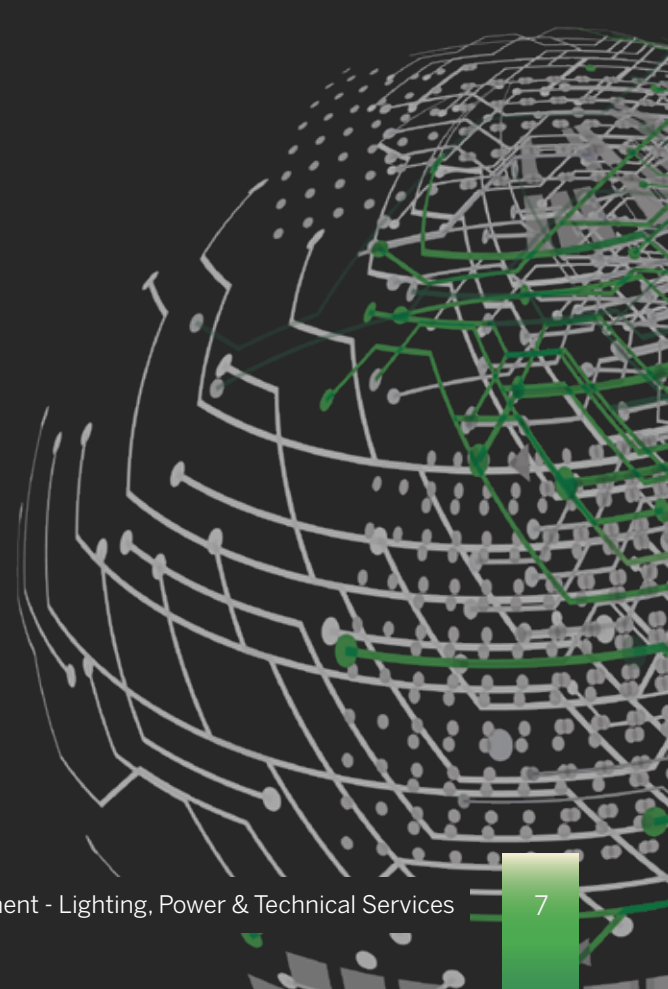
## Power Systems

Whether you are after extra power, a dedicated power circuit or complex automation systems to work together seamlessly, we will take your site requirements and turn them into a solution that works for you. CPSS has years of experience in the Retail, Commercial, Education, Health, Manufacturing and Distribution sectors.



## General and Technical Power

Specialising in all types of power systems from warehouse/office power to control wiring and generator backed up power.





# Clients and Projects

Critical Power Service Solutions is an experienced company that has worked with a variety of organisations to provide lighting, power and technical services.

We have a strong track record in achieving outstanding results for our clients. An overview of our clients and projects include:

01

## **Critical Transport Solutions Australia**

A major project that involved a base building fit out with lighting, power, data and audio visual components. The fit out area covered a reception area, 10 offices, an open plan with a hot desking area, printing room, board room with video conferencing, dispatch office and 600 sq/m warehouse.

02

## **Bunnings**

Installed new lights and lighting looms, which required switchboard shut downs with Cbus control incorporated into their lighting system.

03

## **Hankel**

Replacement of client's old EX (Explosion Proof Fittings) with new LED EX light fittings. This type of installation required specialised steel wire armour cable and stainless steel EX Glands for cable entries to ensure the EX integrity of the entire installation.

04

## **McDonald's Pitt St Sydney**

Installation of new ordering system that notified staff of items that required to be prepared for orders. There were multiple screens installed at various points around the store. During this project, the store was still operational so it required site coordination and pre-planning to ensure there was no interruption to trade and the job was completed in the most efficient way.





05

**Nilfisk**

The project involved running UPS backed up power outlet and data outlets from the communications room to the work stations and offices. There were approximately 50 work stations and 5 offices.

06

**Bongiorno and Partners**

Multiple jobs completed including installing new data outlets, phone outlets and power outlets. Additionally, a LED lighting upgrade was completed throughout their office.

07

**Other clients**

- Power and Technical Bank Of China
- Bank of Communications
- Citic Bank
- ICBC
- China Everbright Bank
- Optus Exchange (St Peters NSW, East Burwood VIC, Rochedale QLD)

These projects included supply, install, maintainance and repair of Power Systems, Lighting Systems, Data and Communications Systems, Facility and Equipment Maintenance and UPS. An Uninterruptible Power Supply (UPS) is back up power supply which ensures power is still running in critical environments in the event of outages, surges and fluctuations.



# Management

Our experienced and qualified management team have extensive experience and expertise in the industry.



**Richard Chami - Managing Director**

14 years' experience in Air Conditioning, Retail, Office fit-outs and Data Centre projects. Richard has spent the last 6 years primarily focussed on small, medium, and large-scale lighting and power upgrades ranging from Warehouses, Offices, Industrial plants, Supermarkets and Education.



**Luke Austin - Director of Operations**

17 years' experience in the electrical industry in Retail, Office fit-outs, small and large Refurbishments, Data Centre - projects, rectifications and solutions as well as LED lighting upgrades.



# Our Team

## Tradesmen and Trade Assists

All of our trained staff have been handpicked on merit, knowledge, experience, and a willingness to keep up with the ever-changing industry.







# Client Testimonials

## Allen McIlwhan - Shine On

I have used Critical Power Service Solutions on numerous occasions for small and large electrical installations. They were absolute professionals from the moment I contacted them. I highly recommend using this business for any electrical installation regardless of the complexity.

## Rhys Birks - Home Green Pty Ltd

Home Green P/L has partnered with Critical Power now for 3 years as our lead installation team for our large-scale LED retrofit business across NSW.

Luke and Richard are consummate professionals, no difficult client or site is too much to ask and their communications with our Operations team and onsite clients is brilliant.

We will continue to engage them as our #1 installation crew as they provide me with peace of mind our jobs are going to go smoothly and have already led to many referral sales because of their conduct onsite.

Home Green is very grateful for the expertise and service from CPSS and look forward to working with them for many more years to come.

*Services: Panel repair, Socket or switch repair, Light fitting installation, Outdoor lighting installation, Power restoration.*

## Brendon Dunne - BDC Services

We rely on CPSS for their critical IT infrastructure and commercial electrical industry expertise. We can always count on their professionalism when contracting them to deliver our client's business critical projects. No problem is too big to solve with their 'can-do' attitude which is exactly what our business needs and what our enterprise and government clients expect. They have become an integral part of our project services team and would highly recommend them to get the job done.



## Lisa Bradbury - Bongiorno & Partners Pty Ltd

Our company has been doing business with Luke and Richard since 2019. In all cases, I was impressed by the quality of work and the level of professionalism, it is a genuine pleasure to work with Critical Power. I have always found them to be very knowledgeable, extremely organised, and they conduct themselves with the utmost integrity; I would highly recommend them.



# Contact Us

Talk to us about your electrical and communications services needs.

Registered Name	Critical Power Service Solutions Pty Ltd
Business Address	5/19 Boden Road, Seven Hills, NSW, 2147
ABN	38 630 535 910
ACN	630 535 910
Insurance	Public Liability \$20million Workers Compensation Insurance
Professional Associations	Master Electricians, NECA
Accreditations	Electrical, Communications, UPS Specialists, High Risk Work License (EWP and Forklift), First Aid, CPR, LV Rescue, Confined Spaces. Diploma Project Management
Website	<a href="http://criticalpower.com.au">criticalpower.com.au</a>
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[criticalpower.com.au](http://criticalpower.com.au)