


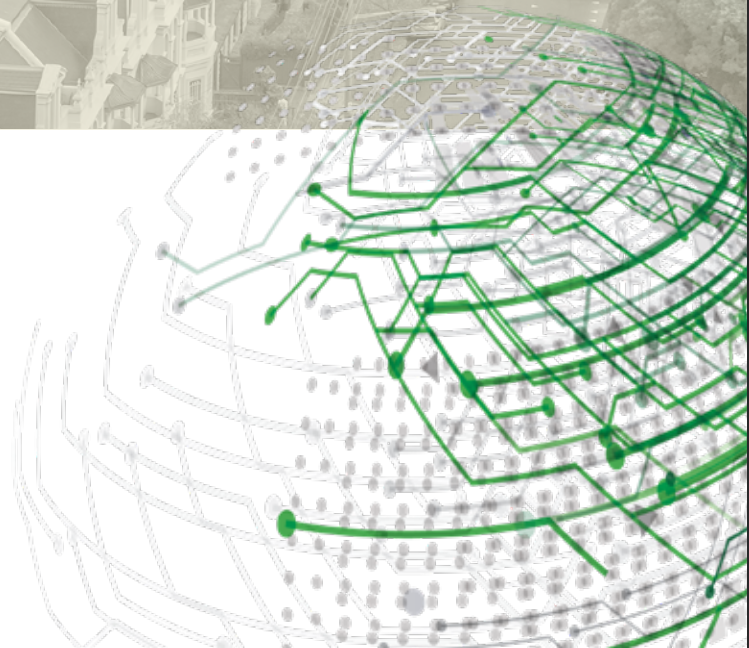


# Capability Statement

*Critical Infrastructure*

An aerial photograph of a city harbor, likely Sydney, Australia. The Sydney Harbour Bridge is prominent in the background, spanning across the water. The foreground shows a mix of residential buildings, lush greenery, and numerous sailboats anchored in the harbor. The overall scene is captured in a muted, greenish-grey color palette.

CPSS is committed to providing clients with quality, professional and dependable electrical solutions.



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# Company Introduction

Critical Power Service Solutions is an experienced and specialised electrical company located in Seven Hills, NSW.

We work in the Critical Infrastructure sector and provide Installation, Maintenance and Alteration for all types of electrical systems.

We endeavour to provide the best results and quality customer care. With a combined experience of over 30 years in the industry, we are confident we can deliver a tailored, customised solutions based on your requirements.

We strive for excellence in everything we do.



# Mission Statement

Critical Power Service Solutions is committed to providing clients with quality, professional and dependable electrical solutions through our focus on clients' needs and requirements.

We place an emphasis on safety and provide high level standards in our electrical services.

Our approach is friendly and honest which clients can depend on and trust for any electrical solutions.

# Services



Critical Power Service Solutions undertakes a range of projects for clients that meets their goals and objectives.

Our capabilities include consultation, installation, repairs and maintenance in the Critical Infrastructure sector.

We pride ourselves on quality workmanship, versatility and outstanding service. Our various services include:



### Critical Systems Infrastructure (UPS, ATS, STS and Generators)

Critical Power Service Solutions has vast experience across a wide range of manufacturers, vendors, suppliers and technical networks. This gives CPSS a leading edge to knowledge, understanding, diagnosis and referencing which gives our customers confidence they will get a solution they both want and need.

As well as providing installation and maintenance services to many of the world's largest manufacturers such as APC/Schneider, Centinel (Stulz Oceania), Cyberpower, Delta/Delta Eltek, Eaton, Emerson, Huawei and Riello, CPSS prides itself in delivering complex and complete solutions from supply through to distribution and integrated environmental monitoring systems to give customers complete visibility throughout their valuable site. Our experience, spread across single and three phase installations varying in sizes from 750VA 'plug and play' units all the way up to 1MW scalable units and powertrain's using both single and parallel configurations to suit the customers' requirements.



### UPS for Critical and Unique Environments

An Uninterruptible Power Supply (UPS) is back up power supply mainly used in IT environments which ensures power is still running in the event of outages, surges and fluctuations. We supply, install, maintain and repair UPS in and around different environments.

# Clients and Projects

Critical Power Service Solutions has worked with a variety of organisations in the Critical Infrastructure sector.

We have a strong track record in achieving outstanding results for our clients. An overview of our clients and projects include:

## 01

### **5g Networks**

The project involved the upgrade of the client's UPS system from 2 x 250Kva UPS units to 4 UPS Units working in a parallel configuration.

Additions included 2 x new distribution boards and 114 new power outlets, allowing the client to double the size of their data centre. The project required numerous site meetings with all stakeholders due to the complexity of the data centre environment.



## 02

### Other clients

- Banks
- Public schools
- Private schools e.g. Our Lady of Sacred Heart
- Macquarie College
- Liverpool Hospital
- Bathurst Hospital
- Orange Hospital
- Norwest Hospital
- Small Private Day Surgery Clinics

These projects included supply, install, maintenance and repair of Power Systems, Lighting Systems, Data and Communications Systems, Facility and Equipment Maintenance and UPS. An Uninterruptible Power Supply (UPS) is back up power supply which ensures power is still running in critical environments in the event of outages, surges and fluctuations.

# Management

Our experienced and qualified management team have extensive experience and expertise in the industry.



**Richard Chami - Managing Director**

14 years' experience in Air Conditioning, Retail, Office fit-outs and Data Centre projects. Richard has spent the last 6 years primarily focussed on small, medium, and large-scale lighting and power upgrades ranging from Warehouses, Offices, Industrial plants, Supermarkets and Education.



**Luke Austin - Director of Operations**

17 years' experience in the electrical industry in Retail, Office fit-outs, small and large Refurbishments, Data Centre - projects, rectifications and solutions as well as LED lighting upgrades.

# Our Team

## Tradesmen and Trade Assists

All of our trained staff have been handpicked on merit, knowledge, experience, and a willingness to keep up with the ever-changing industry.





# Client Testimonials

## Allen McIlwhan - Shine On

I have used Critical Power Service Solutions on numerous occasions for small and large electrical installations. They were absolute professionals from the moment I contacted them. I highly recommend using this business for any electrical installation regardless of the complexity.

## Rhys Birks - Home Green Pty Ltd

Home Green P/L has partnered with Critical Power now for 3 years as our lead installation team for our large-scale LED retrofit business across NSW.

Luke and Richard are consummate professionals, no difficult client or site is too much to ask and their communications with our Operations team and onsite clients is brilliant.

We will continue to engage them as our #1 installation crew as they provide me with peace of mind our jobs are going to go smoothly and have already led to many referral sales because of their conduct onsite.

Home Green is very grateful for the expertise and service from CPSS and look forward to working with them for many more years to come.

*Services: Panel repair, Socket or switch repair, Light fitting installation, Outdoor lighting installation, Power restoration.*

## Brendon Dunne - BDC Services

We rely on CPSS for their critical IT infrastructure and commercial electrical industry expertise. We can always count on their professionalism when contracting them to deliver our client's business critical projects. No problem is too big to solve with their 'can-do' attitude which is exactly what our business needs and what our enterprise and government clients expect. They have become an integral part of our project services team and would highly recommend them to get the job done.



## Lisa Bradbury - Bongiorno & Partners Pty Ltd

Our company has been doing business with Luke and Richard since 2019. In all cases, I was impressed by the quality of work and the level of professionalism, it is a genuine pleasure to work with Critical Power. I have always found them to be very knowledgeable, extremely organised, and they conduct themselves with the utmost integrity; I would highly recommend them.



# Contact Us

Talk to us about your electrical and communications services needs.

Registered Name	Critical Power Service Solutions Pty Ltd
Business Address	5/19 Boden Road, Seven Hills, NSW, 2147
ABN	38 630 535 910
ACN	630 535 910
Insurance	Public Liability \$20million Workers Compensation Insurance
Professional Associations	Master Electricians, NECA
Accreditations	Electrical, Communications, UPS Specialists, High Risk Work License (EWP and Forklift), First Aid, CPR, LV Rescue, Confined Spaces. Diploma Project Management
Website	<a href="http://criticalpower.com.au">criticalpower.com.au</a>
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